

Park State Bank & Trust

Call **VOICEACCESS** Information Line

As part of our continuing effort to provide you, our customer, with the best service possible, we are pleased to introduce our 24-hour account inquiry system.

VoiceAccess is unique among bank information systems. For our customers using touch-tone phones, you may quickly and easily move through the system via **TOUCH-TONE**. Touch-tone customers may also use a combination of **TOUCH-TONE** and **VOICE** commands.

EASY AS A - B - C

A. Dial the **VoiceAccess** telephone number from any phone. Listen for the dial tone. When you hear the tone enter 11. After a brief introduction you will be presented with a list of options. Your choices are:

- (1) for Checking
- (2) for Savings
- (3) for CDs
- (4) for Loans
- (5) for Product Spotlight
- (6) for Other Bank Services
- (8) for System Tutorial
- (0) to Transfer to Operator

B. You may "say" or "press" the appropriate number, as shown above, on your telephone keypad. Remember to wait for the beep before speaking.

C. After you have made your selection, you will be asked to enter your account number and security code. By "voice", say each number after the beep. Your account balance will be played automatically. It's that simple!

TAILOR-MADE TO FIT YOUR NEEDS!

VOICEACCESS SERVICES

VOICEACCESS will provide you with the following information, 24 hours a day:

Checking 1	Current & Available Balance History of Withdrawals & Deposits Lookup by Check Number & Amounts Funds Transfers & Loan Payments Receive Statement via Fax Current & Previous Year's Interest Check Reorders
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Savings 2	Current & Available Balance History of Withdrawals & Deposits Interest Rate on Account Funds Transfers & Loan Payments Receive Statement via Fax Current & Previous Year's Interest
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CDs 3	Current Balance Present Withdrawal Balance Maturity Date Date & Amount of Last Interest Paid Next Interest Date Current Accrued Interest Current Interest Rate Receive Statement via Fax Current & Previous Year's Interest
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Loans 4	Current Balance Payoff Amount Payoff Good-Through Date Past Due Notifications Maturity Date Date & Amount of Last Payment Date & Amount of Next Payment Daily Interest Amount Current Interest Rate Receive Statement via Fax
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Product Spotlight 5	Lobby Hours Product Information Community Bulletin Board & Weather Info
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Other 6	Merchant Check Verification Report Lost or Stolen Cards
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ADDITIONAL INFORMATION

* Pressing the "star" key at any time returns you to the previous menu. Voice callers may say "stop".

Pressing the "pound" key at any time returns you to the main menu. Voice callers may say "cancel". The "pound" key ends the call from the main menu.

8 The "eight" key gives you a detailed system tutorial.

While listening to your withdrawal and deposit transactions, you may also use these features:

7 Allows you to hear missed information by "rewinding" to the last transaction each time the "seven" key is pressed.

9 Allows you to skip ahead by "fast forwarding" to the next transaction each time the "nine" key is pressed.

QWIKACCESS

QWIKACCESS allows callers with touch-tone phones to move quickly through the system. It is not necessary to listen to the prompts. Callers may begin entering choices using touch-tone as soon as the system answers the phone. Once you have become familiar with the system, you can obtain your account information by entering your menu choices, account number (followed by a # key to end) and security code in succession without ever having to listen to a single prompt.